Chad Koslovsky

Technical Support Engineer | Linux, Containers & Escalations

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Colorado, United States

Interactive resume and work: https://runpod.koslovsky.xyz/

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Summary

Support engineer with datacenter NOC experience, Linux routing and Docker operations. I handle customer escalations and make diagnostic and recovery steps reusable for the next engineer.

Skills

- Linux, Bash
- Docker, Kubernetes
- Monitoring, diagnostics
- AWS

Professional Experience

Founder / Product Engineer / Systems Lead

Technomancy IT LLC

Present

- Provide direct on-call IT support for clients and stay responsible for production software through deployment and ongoing support.
- Operate shared client services with monitoring and tenant-aware access controls.

Senior Systems Engineer / Datacenter Architect

Front Range Internet Inc.

2015 - 2020

- Ran NOC operations, handled escalations for hosting and colocation customers, and documented diagnostics and recovery steps.
- Migrated workloads from VMware ESXi and Hyper-V into Docker and Kubernetes.

Systems / Software Engineer

Office Evolution

2014 - 2015

- Built a Linux routing system to separate customer office networks and map individual Wi-Fi access to the correct network.
- Automated firewall and router provisioning and built a front-desk tool for routine Wi-Fi troubleshooting.

Network & Systems Engineer

PlumChoice / Everon

2012 - 2014

- Troubleshot client networks and endpoints, took on-call escalations, and built diagnostics for recurring support issues.
- Worked directly with business owners and end users during incidents and support handoffs.

Infrastructure and Systems Focal

IBM

2010 - 2012

- Coordinated shared infrastructure changes and service escalations across application and infrastructure teams.
- Wrote Perl, Bash, VBA and PHP scripts and built an internal backup tool that reduced reliance on paid licensing.

Selected Projects

Technomancy IT | Container release checks

Own technical practice

- Built Git-derived container releases with independent running-service and public HTTP checks.

Embedded radar prototype | Data science infrastructure

Client engagement through Technomancy IT

- Supported infrastructure and development environments for data science and AI engineers on a contactless radar prototype.

Education

Front Range Community College

Computer Science coursework

2011 - 2013

Certifications and Training

CompTIA A+ | CompTIA | Earned

CompTIA Network+ | CompTIA | Earned