Chad Koslovsky

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View my resume and work: https://runpod.koslovsky.xyz/

Technical Support Engineer (L2) | Runpod

Cover letter

Hi Runpod team,

Most of my infrastructure experience comes from being the person who gets the escalation when the first checks don’t explain the problem. At Front Range Internet, I ran NOC operations for hosting and colocation customers, built diagnostics operators could reuse, and moved workloads from Hyper-V and VMware ESXi into Docker and Kubernetes. I learned to separate a host problem from an application or connectivity issue before deciding what needed to change.

I still do that work at Technomancy IT. For container deployments, I check both the running service and the public HTTP response, because a healthy container can still sit behind a broken customer path. I also built a PostgreSQL backup checker that verifies the archive and tests it in a disposable database. I like leaving a reproducible check behind, not just a fix.

I’d bring that escalation and deployment experience to Runpod while learning the specific failure modes of your GPU and inference platform. I’m especially interested in making the difficult issues easier for customers to explain and easier for the next support engineer to pick up.

Thanks,
Chad